

### **Fees and Charges (Refunds) Policy**

1. DLI will maintain procedures governing student fees and charges and refunds.
2. DLI students who have paid fees to enrol in a program at DLI have the right to request a refund as per this policy and associated procedures.
3. Fees will be set by DLI.
4. Fees will be clearly stated on the Letter of Offer.
5. Fees will be made available to all students through the DLI website.
6. The person signing the Offer Acceptance Form is liable for payment of all fees.
7. Once an applicant accepts a place in a course and pays tuition fees, a binding contract is created between the student and DLI. The Joint Procedures Manual will draw upon the Deakin University [Enrolment, Fees and Charges policy](#) and Lancaster University [Fees and Funding policies](#).

### **Refund Policy**

<b>Refund Policy Time of Cancellation</b>	<b>Refund</b>
Visa Refusal (before commencement)	Full refund minus 10% admin fee
Visa Refusal (after commencement)	Portion of unused fees calculated on a daily basis
More than 2 weeks before trimester start	Full refund minus 10% admin fee
Less than 2 weeks before trimester start	No refund*