

Support for Students Policy

1. DLI is committed to:
2. maintaining high academic standards
3. supporting students to succeed in their studies.
4. DLI provides regular, timely and targeted information to all students about student support services.
5. DLI will provide students with advice regarding:
 - (a) academic counselling and personal support services;
 - (b) health services;
 - (c) counselling;
 - (d) legal advice;
 - (e) advocacy;
 - (f) accommodation and welfare services.
6. DLI regularly monitors and analyses student success and student support services data and trends to inform continuous quality improvement.

The Joint Procedures Manual will draw upon the [Support for Students policy](#) and Lancaster University [Student Charter](#).